



NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

Greater Knoxville Ear Nose & Throat complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Greater Knoxville Ear Nose & Throat:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

Greater Knoxville Ear Nose & Throat:

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages.

(If you need these services, please let us know.)

If you believe that Greater Knoxville Ear Nose & Throat has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax or email with:

Pam Brice
7557 Dannaher Dr #220
Powell, TN 37849
Phone: (865) 521-8050
Fax: (865) 637-6617
pam.brice@greaterknoxent.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1- 800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Arabic

كنت تتحدث ذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. لاتف برفم والبكم الصمها ملحوظة: إذا

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

Vietnamese CHÚ Ý:

Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

번으로 전화해 주십시오.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Laotian

ໄປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ.

Amharic German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Gujarati

! ના: \$ ત&જરાતી બોલતા હો, તો નિ:/કુભાષા સહાય વ્લાઓ તમારા માટઉપલ=ધ છ.

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。まで、お電話にてご連絡ください。

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Hindi

!यान दः यद आप हद) बोलतेह तो आपकेिलए म5ु त म भाषा सहायता सेवाएंउपल